

Knowl Hill Village Association: Privacy Policy

Knowl Hill Village Association are committed to protecting and respecting your privacy.

This Policy explains when and why we collect personal information, how we use it, the conditions under which we may disclose it to others and how we keep it secure.

We may change this Policy from time to time so please check this page occasionally to ensure that you're happy with any changes. By using our website, you're agreeing to be bound by this Policy.

Any questions regarding our privacy practices should be sent by email to knowl.hill@gmail.com or by writing to KHVA, The Hope Cottage, Knowl Hill Common, Knowl Hill, Berkshire RG10 9YE. Alternatively, you can telephone 07979241151.

Who are we?

We are Knowl Hill Village Association, we run events, support local charities, champion causes of special interest to Knowl Hill, make the voice of Knowl Hill heard by local and national authorities, promote the village and act for the benefit of Knowl Hill Inhabitants

How do we collect information from you and what type of information do we hold?

If you sign up to get our email based New Bulletins or have a copy of our Knowl Hill New publication delivered to your door, we may collect some personal information about you such as name, address, email and telephone/mobile number.

How is your information used?

We may use your information to:

- Send you information about local events
- Send you information about local businesses
- Seek your views or comments on matters that are relevant to Knowl Hill
- Invite you to local meetings such as KHVA AGM's

We review our retention periods for personal information on a regular basis. We will hold your personal information on our systems for as long as is necessary for the relevant activity.

Who has access to your information?

We will not sell or rent your information to third parties.

We will not share your information with third parties for marketing purposes.

Third Party software platforms/product providers; we work with products that enable us to email our News Bulletins, send out Surveys etc. We will store in these systems only the information that is necessary to deliver the service.

Please be reassured that we will not release your information to third parties beyond the Knowl Hill Village Association for them to use for their own direct marketing purposes.

Your choices

You have a choice about whether or not you wish to receive information from us. If you do not want to receive direct marketing communications from us then you can ask for you information to be removed by using the form below. You can change your preferences at any time by contacting us by email: knowl.hill@gmail.com or telephone 07979 241151.

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How you can update your information

The accuracy of your information is important to us. If you change email address, or any of the other information we hold is inaccurate or out of date, please email us at: knowl.hill@gmail.com or telephone 07979241151. You have the right to ask for a copy of the information Knowl Hill Village Association hold about you (we may charge £10 for information requests) to cover our costs in providing you with details of the information we hold about you.

Security precautions in place to protect the loss, misuse or alteration of your information

When you give us personal information, we take steps to ensure that it's treated securely. We do not hold sensitive information such as credit or debit card details. Non-sensitive details (your email address etc.) are transmitted normally over the Internet, and this can never be guaranteed to be 100% secure. As a result, while we strive to protect your personal information, we cannot guarantee the security of any information you transmit to us, and you do so at your own risk. Once we receive your information, we make our best effort to ensure its security on our systems.

Our website may contain links to other websites run by other organisations. This privacy policy applies only to our website, so we encourage you to read the privacy statements on the other websites you visit. We cannot be responsible for the privacy policies and practices of other sites even if you access them using links from our website.

In addition, if you linked to our website from a third party site, we cannot be responsible for the privacy policies and practices of the owners and operators of that third party site and recommend that you check the policy of that third party site.

16 or Under

We are concerned to protect the privacy of children aged 16 or under. If you are aged 16 or under, please get your parent/guardian's permission beforehand whenever you provide us with personal information.

Transferring your information outside of Europe

As part of the services offered to you through this website, the information which you provide to us may be transferred to countries outside the European Union ("EU"). By way of example, this may happen if any of our servers are from time to time located in a country outside of the EU. These countries may not have similar data protection laws to the UK. By submitting your personal data, you're agreeing to this transfer, storing or processing. If we transfer your information outside of the EU in this way, we will take steps to ensure that appropriate security measures are taken with the aim of ensuring that your privacy rights continue to be protected as outlined in this Policy.

Review of this Policy

We keep this Policy under regular review. This Policy was last updated in March 2018.